

# GUARANTEE.



**MASTER BUILD 10YR GUARANTEE** As a Registered Master Builder, we will offer you the comprehensive Master Build 10yr guarantee to give you added peace of mind and to stand by our workmanship. The Master Build Guarantee includes cover for: • **Defects in materials and workmanship** • **Structural defects cover** • **Cover for rot and fungal decay** • **Loss of deposit and guaranteed completion**

**TRUST** We will not change our prices. We engage a qualified Quantity Surveyor to ensure the most professional and accurate costing for your build. We offer fixed price contracts that we will stand by 100%. Any variations along the way will be priced and agreed prior to commencing the work. We also take the duty of managing your funds very seriously. Your progress payments are paid into a holding account that is dedicated to your project. Only suppliers and subcontractors that work on your building project are paid from this holding account.

**COMMUNICATION** During the build, we will communicate regularly. As well as regular site meetings and phone calls, we will keep you updated via the online project management software  BuilderTrend. With your own login you can keep a track of your project, view progress photos and keep on top of decisions that require your attention.

**RESPECT** We guarantee our staff and contractors will show you our client, and your property, the respect you and your family deserve. There will be no swearing on site in your presence. Expect to be greeted on site with a smile, and introduced to those you have not yet met. Expect your safety to be looked after, as we will advise you of any health and safety issues that may be present during your site visit.

**QUALITY** As Registered Master Builders, we will deliver a quality built home, a home Built to Inspire. To ensure the quality of your building project, we use only reputable suppliers and subcontractors plus we use our 287 point quality assurance checklist throughout every stage of the build.

**ON TIME** At Deavoll Construction, we will deliver your home on time. Once the foundation is poured we will give you a guaranteed move in date. If we are late on delivering, we will pay you \$100 per day until your home is ready.

**FREE PROFESSIONAL CLEAN** We respect your property. We guarantee that your site will be left tidy at the end of each week. At the completion of your project we will arrange a free professional clean for your home, ready for you to occupy and enjoy immediately.

**FREE DIGITAL PROPERTY WALLET** All our clients will be set up with a HomeOversite account. This is an online property file with all your plans, specifications, guarantees and maintenance schedules. Upload your own files such as insurance details and you will never lose track of anything relating to your home. The account can also be transferred to a new owner further down the track.

**AFTER CARE** We will be on call for a 12 month maintenance period. We offer a full year where we take care of the niggly little things that can come up once the build is complete and your home adjusts to fluctuations in temperature.

  
Sam Deavoll | Director of Deavoll Construction

